

Adults and Communities Performance 2019-20

April – November 2019

PREVENT NEED

Leicestershire County Council's Strategic Plan 2018-22	Wellbeing and Opportunity
Supporting Outcome	People are cared for at home, in their own community, whenever possible, and for as long as possible.

Measure and Description		Aim	RAG	2019-20 Milestone	2019-20 Performance	2020-21 Target	2018/19 and Quartile	
Local	% of sequels that 'Prevent Need'	Target Band Width	G	56-61%	60.3%	TBC	55%	N/A
ASCOF 3D pt 1	% of SUs who find it easy to find information	H	N/A	73%	Due June 2020	74%	59.7%	Bottom
ASCOF 3D pt 2	% of carers who find it easy to find information	H	N/A	No statutory carers survey in 2019-20	N/A	68%	60.3%	Third

Leicestershire County Council's Strategic Plan 2018-22	Great Communities
Supporting Outcome	Cultural, historical and natural heritage is enjoyed and conserved

Measure and Description		Aim	RAG	2019-20 Milestone	2019-20 Performance	2020-21 Target	2018/19 and Quartile	
Local	Heritage visits	H	A	146.1k	107.8k (Apr-Nov)	TBC	111.6k (Apr-Nov)	N/A
Local	Hours of Volunteering (Heritage sites)	H	G	16.0k	11.7k (Apr-Nov)	TBC	9.7k (Apr-Nov)	N/A

Measure and Description		Aim	RAG	2019-20 Milestone	2019-20 Performance	2020-21 Target	2018/19 and Quartile	
Local	Hours of Volunteering (Libraries)	H	G	9.1k	7.3k (Apr-Nov)	TBC	5.9k (Apr-Nov)	N/A
Local	Library visits (inc. website visits)	H	G	970k	776.8k (Apr-Nov)	TBC	718.6k (Apr-Nov)	N/A
Local	All library issues	H	G	1.5m	1,373k (Apr-Nov)	TBC	1,294k (Apr-Nov)	N/A
Local	Children's issues	H	G	575k	547.3k (Apr-Nov)	TBC	545.7k (Apr-Nov)	N/A
Local	E-loans	H	G	160k	250.3k (Apr-Nov)	TBC	144.9k (Apr-Nov)	N/A
Local	Total community library issues	N/A	N/A	For information only	244.9k (Apr-Nov)	For information only	241.1k (Apr-Nov)	N/A
Local	Community library children's issues.	N/A	N/A	For information only	140.0k (Apr-Nov)	For information only	134.8k (Apr-Nov)	N/A

Z'

Leicestershire County Council's Strategic Plan 2018-22	Strong Economy
Supporting Outcome	Leicestershire has a highly skilled and employable workforce

Measure and Description		Aim	RAG	2019-20 Milestone	2019-20 Performance	2020-21 Target	2018/19 and Quartile	
Local	LALS Success Rate	H	G	86%	90%	TBC	95%	N/A

REDUCE NEED

Leicestershire County Council's Strategic Plan 2018-22	Wellbeing and Opportunity
Supporting Outcome	People are cared for at home, in their own community, whenever possible, and for as long as possible.

Measure and Description		Aim	RAG	2019-20 Milestone	2019-20 Performance	2020-21 Target	2018/19 and Quartile	
Local	% of sequels that 'Reduce Need'	Target Band Width	G	17-22%	17.0%	TBC	22%	N/A
ASCOF 1I pt 1	% of SUs who had as much social contact as they would like	H	N/A	47%	Due June 2019	49%	42.6%	Bottom
ASCOF 1I pt 2	% of carers who had as much social contact as they would like	H	N/A	No statutory carers survey in 2019-20	N/A	35%	30.0%	Third
ASCOF 1E	% of people with LD in employment	H	G	11.2%	11.2%	11.2%	11.3%	Top

Leicestershire County Council's Strategic Plan 2018-22	Affordable and Quality Homes
Supporting Outcome	There is enough suitable housing to support independence for those with social care needs.

Measure and Description		Aim	RAG	2019-20 Milestone	2019-20 Performance	2020-21 Target	2018/19 and Quartile	
ASCOF 1G	% of people with LD in settled accommodation	H	G	82%	82.3%	84%	81.4%	Second

DELAY NEED

Leicestershire County Council's Strategic Plan 2018-22	Wellbeing and Opportunity
Supporting Outcome	People are cared for at home, in their own community, whenever possible, and for as long as possible.

Measure and Description		Aim	RAG	2019-20 Milestone	2019-20 Performance	2020-21 Target	2018/19 and Quartile	
Local	% of sequels that 'Delay Need'	Target Band Width	G	10-15%	12.2%	TBC	13.0%	N/A
ASCOF 2C pt 2	Delayed transfers of care attributable to ASC-only	L	G	207 Ave days per Mth	156 Ave days per Mth (Apr-Oct)	TBC	94 Ave days/Mth	Top
ASCOF 2D	% of people who had no need for ongoing services following reablement	H	G	82%	87.8%	84%	84.5%	Second
ASCOF 2B pt 1 <i>*BCF*</i>	Living at home 91 days after hospital discharge and reablement	H	A	88%	86.4%	89%	87.5%	Second
ASCOF 2A pt 1	Permanent admissions to care (aged 18-64) per 100,000 pop.	L	G	<7.9 (33 Adm's)	7.5 (31 Adm's) (Full-year Forecast)	<7.9	8.1 (33 adm's)	Second
ASCOF 2A pt 2 <i>*BCF*</i>	Permanent admissions to care (aged 65+) per 100,000 pop.	L	A	<586.9 (850 Adm's)	621.6 (900 Adm's) (Full-year Forecast)	<553.0	636.7 (908 adm's)	Third

MEET NEED

Leicestershire County Council's Strategic Plan 2018-22	Wellbeing and Opportunity
Supporting Outcome	People are cared for at home, in their own community, whenever possible, and for as long as possible.

Measure and Description		Aim	RAG	2019-20 Milestone	2019-20 Performance	2020-21 Target	2018/19 and Quartile	
Local	% of sequels that 'Meet need'	Target Band Width	G	6-11%	10.5%	TBC	10.3%	N/A
ASCOF 1C pt 1a	Adults aged 18+ receiving self directed support	H	A	97%	94.9%	99%	96.7%	Third
ASCOF 1C pt 2a	Adult aged 18+ receiving direct payments	H	G	40%	46.7%	40%	49.9%	Top
ASCOF 1C pt 1b	Carers receiving self directed support	H	G	99%	99.7%	100%	99.3%	Third
ASCOF 1C pt 2b	Carers receiving direct payments	H	G	97%	97.0%	100%	98.1%	Second

Leicestershire County Council's Strategic Plan 2018-22	Keeping People Safe
Supporting Outcome	People at the most risk or in crisis, are protected and supported to keep them safe

Measure and Description		Aim	RAG	2019-20 Milestone	2019-20 Performance	2020-21 Target	2018/19 and Quartile	
Local	Of safeguarding enquiries where an outcome was expressed, the percentage partially or fully achieved	H	N/A	TBC	93.4%	TBC	94%	N/A
ASCOF 4B	% of service users who say that services have made them feel safe	H	N/A	90%	Due June 2019	90%	90.3%	Top

Key to Columns

Measure	ASCOF	A metric within the national performance framework known as Adult Social Care Outcomes Framework (ASCOF)
	Local	A measure defined and calculated for Leicestershire County Council only
Aim	High	The aim of performance is to be high
	Low	The aim of performance is to be low